

# **OPENING NEW DOORS**

**Creating a more affordable, efficient, and coordinated transportation system in Missouri**

# 4 KEY THEMES FROM TRANSPORTATION SUMMIT

## **Cost**

For both the user and provider of transportation services

## **Efficiency**

Of different funding sources for different target populations resulting in duplicative service

## **Availability**

Of affordable options in the community

## **Flexibility**

Stemming from limited days and hours of operation

# **COST** for both the user and provider of transportation

## **Challenge**

Cost was cited by Summit attendees as a major challenge when trying to access transportation in their community, especially when it came to transportation for individuals with disabilities and older adults

## **Opportunity**

Leadership at Camden County Developmental Disability Resources (CCDDR) found they could more effectively and affordably serve the transportation needs of both clients and the community by investing resources into the creation of a public transportation system for the Lake of the Ozarks (Tri-County Transit)

# EFFICIENCY of different funding sources for different populations

## Challenge

As a result of different funding streams designed to serve different populations, guests at the Summit expressed frustration over the duplication of existing services in their communities.

## Opportunity

Rather than directly provide transportation to all their clients in Jackson County, EITAS focuses its resources on providing greater service for individuals with disabilities in more rural sections of Eastern Jackson County where public transit options are more limited.

# **AVAILABILITY** of affordable options in the community

## **Challenge**

Even if transportation providers were present in the community, cost was cited as a huge barrier preventing them from utilizing transportation to access services and opportunities.

## **Opportunity**

Recognizing an unmet need for affordable transportation options to and from medical appointments in the St. Joseph area, 25 churches came together to form Faith in Action to serve individuals who lacked the ability to access transportation.

# **FLEXIBILITY** stemming from limited days and hours of operation

## **Challenge**

Attendees from rural communities cited difficulties in using existing providers to meet their needs due to the limited operating schedules in some counties and communities. In more urban areas, attendees focused primarily on the limited availability of paratransit services on evenings and weekends.

## **Opportunity**

To help close some of the gaps in paratransit service availability in Columbia on evenings and weekends, the Columbia Disabilities Commission partnered with the City of Columbia and local taxi agencies to provide 24/7 access to wheelchair accessible vehicles.

- 300 rides a month since program launched in November 2018

# HOW DO WE GET TO A MORE AFFORDABLE, EFFICIENT, AND COORDINATED TRANSPORTATION SYSTEM IN MISSOURI?





# MOVING FORWARD



- Translate anecdotal stories regarding transportation challenges into quantifiable data that captures:
  - Costs
  - Ridership
  - **Health, economic, and social outcomes**
- Encourage ongoing communication between the Governor's Office and state agencies such as the Department of Transportation and Department of Health & Senior Services surrounding transportation coordination
  - Use the federal Coordinating Council on Access and Mobility (CCAM) and other states as a framework
- Explore and expand the use of public-private partnerships to expand access and limit costs of providing transportation services
- Take a holistic approach to designing and implementing multi-modal transportation networks that consider people with disabilities, pedestrians, and cyclists in addition to traditional transportation services
- Understanding, leveraging, and integrating non-Federal Transit Administration (FTA) funding sources:
  - County-level SB40 funds
  - 123 federal programs that can fund transportation

# ACTIONS TAKEN SINCE THE SUMMIT?



**Thank you!**